



REHPRO CERTIFICATION SDN BHD (1150425-P)

Lot B5- 2C, Tingkat 5, Blok B, Peti Surat 16, Bangunan KWSP,
88598, Kota Kinabalu, Sabah

Tel: 088 222320

Fax: 088 222420

E-mail: rehprogroup@gmail.com

Website: www.rehprocertification.com.my

Date: 03/02/2025

Ref. no.: MSPO/2024/27

To: Relevant Stakeholders of **East Centrum Co**

Dear Stakeholders,

INVITATION TO COMMENT ON MSPO MS 2530:2022 CERTIFICATION AUDIT OF EAST CENTRUM CO

EAST CENTRUM CO has commissioned REHPRO CERTIFICATION SDN. BHD to conduct the audit and certification of its Management Unit in accordance with the Malaysian Sustainable Palm Oil (MSPO) standard, MS 2530:2022. This Malaysian Standards along the oil palm value chain covering the operations of oil palm cultivation, fresh fruit bunches (FFB) processing facilities, crude palm oil (CPO), palm kernel (PK) and other oil palm products processing facilities as well as supporting activities such as transportation and trading of oil palm products. The sustainable principles and criteria covered in the Malaysian Standard MS 2530:2022 comprise of the following:

- Management Commitment & Responsibility
- Transparency
- Compliance to Legal Requirements
- Responsibility to Social, Health, Safety & Employment Condition
- Environment, Natural Resources, Biodiversity & Ecosystem Services

The management unit details and audit information are as follows: -

1. Name Of Management Unit	:	EAST CENTRUM CO
2. Audit Commencing Date	:	10/03/2025
3. Audit End Date	:	11/03/2025
4. Location of Audit	:	Lahad Datu, Sabah
5. Total Area of Audit Site	:	140.00 Ha
6. Standard(s) Used	:	MS2530-3-1:2022 General Principles for Oil Palm Plantation (40.46 Ha to 500 Ha)
7. Audit Team Members	:	Mohd Sarif bin Mukhtar
		Lead Auditor

In connection with the above, we kindly invite you to provide feedback on any of the mentioned issues by returning the attached reply form by **10/03/2025**. If needed, the audit team will arrange a meeting and phone discussion during or before the on-site audit for further clarification. Please rest assured that any information shared will be treated confidentially, and disclosure will only occur with your prior consent.

If you have any complaints regarding the audit or wish to appeal or dispute the audit team's decision, we have processes and procedures available on our website at www.rehprocertification.com.my.

Thank you for your attention, and we look forward to your response.

Yours sincerely,

Ir. Edna Lunchi
Managing Director



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REPLY FORM

Attention: Rehpro Certification Sdn Bhd

FEEDBACK ON MSPO AUDIT AT:

I refer to your letter dated _____ for the MSPO audit at the above audit site. I would like to confirm that:

☐ I have no issues to be raised against the audit site☐ I have the following issues against the audit site☐ Issues related to legal compliance Please elaborate:☐ Issues related to social aspect Please elaborate:☐ Issues related to environment Please elaborate:☐ Issues related to health & safety Please elaborate:☐ Others Please elaborate:☐ I would like RCSB's audit team to arrange discussion with the following person for further details

Name : _____

Position : _____

Contact no. : _____

Email address : _____

Thank you

Yours sincerely,

Name:
Email Address:
Tel No.:



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Website: www.rehprocertification.com.my

Tarikh: 03/02/2025**No. Rujukan:** MSPO/2024/27**Kepada:** Pihak Berkepentingan untuk **EAST CENTRUM CO**

Kepada Pihak yang berkaitan,

JEMPUTAN UNTUK MENGULAS AUDIT PENSIJILAN MSPO MS 2530:2022 EAST CENTRUM CO

EAST CENTRUM CO telah melantik pihak **REHPRO CERTIFICATION SDN. BHD** untuk menjalankan audit dan pensijilan untuk unit pengurusannya mengikut piawaian yang ditetapkan oleh *Malaysia Sustainable Palm Oil* (MSPO), MS 2530:2022. Standard Malaysia ini merangkumi rantai nilai kelapa sawit yang meliputi Operasi Penanaman Kelapa Sawit, Kemudahan Pemprosesan Tandan Buah Segar (FFB), Minyak Sawit Mentah (MSM), Isirong Sawit (PK) dan Kemudahan Pemprosesan Produk Kelapa Sawit lain serta aktiviti sokongan seperti pengangkutan dan perdagangan hasil kelapa sawit. Prinsip dan kriteria mampan yang diliputi dalam Piawaian Malaysia MS 2530:2022 terdiri daripada yang berikut: -

- Pengurusan Komitmen & Tanggungjawab
- Ketelusan
- Pematuhan Terhadap Tuntutan Undang-Undang
- Tanggungjawab Terhadap Aspek Sosial, Kesihatan, Keselamatan & Kondisi Pekerja
- Alam Sekitar, Sumber Asli, Biodiversiti & Perkhidmatan Ekosistem

The management unit details and audit information are as follows: -

1. Nama Unit Pengurusan	:	EAST CENTRUM CO
2. Tarikh Mula Audit	:	10/03/2025
3. Tarikh Tutup Audit	:	11/03/2025
4. Lokasi Audit	:	Lahad Datu, Sabah
5. Jumlah Keluasan Tapak Audit	:	140.00 Ha
6. Standard	:	MS2530-3-1:2022 General Principles for Oil Palm Plantation (40.46 Ha to 500 Ha)
7. Juruaudit yang Terlibat	:	Mohd Sarif bin Mukhtar
		Ketua Juruaudit

Sehubungan dengan perkara di atas, kami dengan hormatnya menjemput anda untuk memberikan maklum balas tentang mana-mana isu yang dinyatakan dengan mengembalikan borang jawapan yang dilampirkan selewat-lewatnya pada **10/03/2025**. Sebarang maklumat yang dikongsi akan dirahsiakan, dan pendedahan hanya akan berlaku dengan kebenaran pihak tuan/puan terlebih dahulu.

Jika anda mempunyai sebarang aduan mengenai audit atau ingin membincangkan Keputusan audit, kami mempunyai proses dan prosedur yang tersedia di laman web kami di www.rehprocertification.com.my.

Terima kasih atas perhatian anda, dan kami mengharapkan maklum balas anda.

Sekian,

Ir. Edna Lanchi
Pegarah Urusan



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BORANG MAKLUM BALAS

Perhatian: Rehpro Certification Sdn Bhd

MAKLUM BALAS AUDIT MSPO DI

Saya merujuk kepada surat bertarikh _____ untuk audit MSPO di kawasan seperti di atas. Saya ingin mengesahkan bahawa:

☐ Saya tidak mempunyai isu untuk dibangkitkan terhadap audit yang akan dijalankan

☐ Saya mempunyai isu-isu berikut terhadap audit yang akan dijalankan

- | | | |
|--|----------------|-------|
| ☐ Isu berkaitan pematuhan undang-undang | Sila Huraikan: | _____ |
| ☐ Isu berkaitan aspek sosial | Sila Huraikan: | _____ |
| ☐ Isu berkaitan alam sekitar | Sila Huraikan: | _____ |
| ☐ Isu berkaitan kesihatan dan keselamatan | Sila Huraikan: | _____ |
| ☐ Lain-lain | Sila Huraikan: | _____ |

☐ Saya ingin membuat perbincangan antara pasukan audit RCSB dengan pihak berikut untuk lebih lanjut:

Nama : _____

Jawatan : _____

No. Tel : _____

Emel : _____

Thank you

Yours sincerely,

Nama:

Emel:

No. Tel:

CONTROLLED COPY



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Distribution List/ Senarai Edaran:

1. Government Related Agencies
 - Department of Occupational Safety and Health (DOSH)
 - Environment Protection Department (EPD)
 - Malaysian Palm Oil Board
 - Local Police
 - Department of Immigration
2. Local NGOs
 - World Wide Fund for Nature (WWF)
 - Sabah Environmental Protection Agency (SEPA)
 - Borneo Resources Institute Malaysia (BRIMAS)
 - Sabah Wetlands Conservation Society (WCS)
 - Partners of Community Organizations in Sabah (PACOS Trust)
3. Local Communities
4. Neighbouring Estates & Mills
5. Employees / Organization Representatives
6. Contractors / Suppliers



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LIST OF STAKEHOLDERS

Estate/Mill : _____

Audit Date : _____

Category 1: Government Related Agencies (e.g. Department of Safety & Health (DOSH), Environment Protection Department (EPD), Malaysian Palm Oil Board (MPOB), PDRM, Department of Immigration etc.)

No.	Name/Agency	Address	Tel. No / Email

Category 2: Non-Government Organizations (NGOs) (e.g. World-Wide Fund for Nature (WWF), Sabah Environmental Protection Agency (SEPA), Borneo Resources Institute Malaysia (BRIMAS), Sabah Wetlands Conservation Society (WCS), Partners of Community Organizations in Sabah (PACOS Trust) etc.)

No.	Name/Agency	Address	Tel. No / Email

Category 3: Local Communities

No.	Name/Agency	Address	Tel. No / Email

Category 4: Neighbouring Estates & Mills

No.	Name/Agency	Address	Tel. No / Email

Category 5: Employees / Organization Representatives

No.	Name/Agency	Address	Tel. No / Email

Category 6: Contractors / Suppliers

No.	Name/Agency	Address	Tel. No / Email